

مكتب أبوظبي للمقيمين [5] ABU DHABI RESIDENTS OFFICE







THE RESIDENTS MAJLIS



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ABOUT THE RESIDENTS MAJLIS

"The bridge between residents and policymakers"

The Residents Majlis (TRM) is an initiative by the Abu Dhabi Residents Office to provide a platform to raise awareness regarding topics of interest to residents and contribute ideas for the betterment of society. TRM acts as a facilitator that transmits the residents' feedback to government entities for drafting or changing policy and regulations.





MISSION

Contribute to Abu Dhabi's open and tolerant value system by bringing together government, citizens and residents together on one platform

VISION

a convenient space for residents to express themselves and share their ideas allowing for the development and the shaping of a more prosperous future for Abu Dhabi



OBJECTIVES

- Organize regular meetings to discuss specific topics, or to find out what the areas of interests within the community are
- Act as a channel of resident feedback towards policy and regulatory creators
- Provide residents with a voice that reaches government entities regarding their suggestions
- Demonstrate openness by issuing an annual progress report and making it available to the public

SECTORS COVERED

As an effective link between residents and the government entities, the majlis's work agenda spans seven key strategic sectors, prioritised based on market assessment:

- Healthcare
- Education
- Arts, Culture, and Entertainment
- Community Development
- Home Ownership

Employment

Entrepreneurship and Investment



AGENDA

- Gather input from different sources and identify residents areas of interest
- Identify potential policy/regulatory amendments to help address their suggestions
- Analyse input and conduct further assessment with working groups to prioritise topics
- Propose recommendations for review by government entities
- TRM provides guidance to ADRO on proposed recommendations
- ADRO to convert recommendations into initiatives
- ADRO to implement initiatives in collaboration with relevant government entities & monitor progress
- Conduct a total of 3 meetings during the year



ROLES OF MAJLIS MEMBERS



Chairman

- Oversee progress and execution of action items as a result of the discussions
- Help clarify goals, objectives and setting the agenda
- Oversee progress of the majlis in execution of action items as result of discussions



Secretary

- Consolidate the action points from inputs and prioritise them for the meetings' agendas
- Scheduling and arranging venues for meetings
- Developing and circulating information to members



Government Entities Representatives

- Ensure government action items from sub-majlis discussions are appropriately addressed
- Represent government entity in discussions
- Contribute proactively and constructively to discussions



Residents Representatives

- Act as representative of AD-based resident community
- Provide guidance on topics discussed utilising experience and familiarity (5+ years) in Abu Dhabi
- Represent resident community interests in meeting discussions
- Read meeting materials/agenda in advance of meeting
- Contribute proactively and constructively to discussions

GOVERNMENT ENTITIES

ARTS, CULTURE AND ENTERTAINMENT



Department of Culture and Tourism (DCT)

Drives the sustainable growth of Abu Dhabi's culture and tourism sectors by creating a diverse ecosystem that preserves, promotes and embodies the Emirate's heritage, innovative spirit and unparalleled hospitality.



H.E. Saood Al Hosani (Govt Rep)

Undersecretary of the Department of Culture and Tourism – Abu Dhabi

H.E. Saood Abdulaziz Al Hosani has more than 20 years of experience in strategic planning and financial management across different sectors. He is Undersecretary of DCT Abu Dhabi, which he first joined as Executive Director of Support Services. ensured the sectors' continuity and successful recovery. Prior to joining DCT, HE held several leadership positions in Abu Dhabi, including Head of Finance & Administration and Financial Manager at the Abu Dhabi Securities Exchange, as well as Chief Financial Officer at Advanced Integrated Systems.

Al Hosani is also a member of local and international committees such as the Wellbeing Committee of the Abu Dhabi Executive Council, Finance and Development Committee at the International Alliance for the Protection of Heritage in Conflict Areas (ALIPH), Audit Committee at the Abu Dhabi Health Services Co. (SEHA), the Higher Committee of the Digital Government, and Abu Dhabi Sustainability Group.

CHAIRMAN



H.E. Sameh Abdulla Al Qubaisi

Director General of Economic Affairs Abu Dhabi Department of Economic Development (ADDED)

H.E. Sameh Al Qubaisi is Director General of Economic Affairs at the Abu Dhabi Department of Economic Development (ADDED), whereby he leads the teams responsible for delivering Abu Dhabi's economic strategy, including the Competitiveness Office of Abu Dhabi, Industrial Development Bureau, and Abu Dhabi Residents Office.

Prior to his role at ADDED, he was Executive Director of Business Enterprise at the Abu Dhabi Investment Office. Al Qubaisi accumulated 15 years of experience in global banking and finance, and spent over 10 years at the National Bank of Abu Dhabi (now First Abu Dhabi Bank), with his most recent role being CEO of the North East Asia Operations. He also held various leading roles at CAPM Investments, Finance House, Standard Chartered Bank and HSBC. He holds a B.A. in International Relations and two minors in Political Science and Economics from Rollings College, USA.

HOME OWNERSHIP



Department of Municipalities and Transport (DMT)

As the entity responsible for supporting the growth and urban development of Abu Dhabi Emirate, the DMT guides, regulates and monitors urban development activities. The expert authority improves municipal work to provide comprehensive services and creates higher living standards for residents through the supervision and management of the municipalities.



H.E. Dr. Adib Al Afeefi (Govt Rep)

Executive Director, Real Estate Sector

H.E. Dr. Adib Al Afifi is Executive Director of the Real Estate Sector in the Department of Municipalities and Transport. The responsibilities of managing the real estate sector include regulating and developing the sector in the emirate by preparing legislation, laws and regulations relevant to it, supporting the development of real estate projects and promoting real estate trading through the organisation of real estate professions, as well as strengthening the emirate's position as one of the top destinations in the world for real estate investment.

He holds a Doctorate in International Political Economy from Queen's University Belfast in 2013, a master's degree in Economic Policy for Developing and Transitional Economies from Bradford University in 2005, a Diploma in Sustainable Livelihoods for Local Development from the same university, and a bachelor's degree in Management and Economics from United Arab Emirates University.

COMMUNITY DEVELOPMENT



Department of Community Development (DCD)

Works towards three main ambitions which are a decent standard of living for every member of the community, a tolerant and inclusive society founded on cohesive families, and an active and responsible community.



H.E. Mohammed Al Bloushi (Govt Rep)

Executive Director - Office of Strategic Affairs, Department of Community Development

H.E. Mohamed AlBalooshi is Executive Director of Strategic Affairs Office at the Department of Community Development in Abu Dhabi. His primary role is to support the Social Sector in Abu Dhabi in achieving sustainable growth and development through leading strategies and programmes. Before joining DCD, AlBalooshi was Executive Director of Communications at the Central Bank of the UAE.

Earlier, AlBalooshi worked as Director of Marketing and Communications Department at Abu Dhabi Quality and Conformity Council (QCC), as Project Manager at the 40th National Day Celebrations Committee, as well as Senior Events and Marketing Communications Executive at the Abu Dhabi Tourism and Culture Authority, supporting the growth of the Emirate's Tourism sector. AlBalooshi holds a master's degree in Marketing, Management, Communications and Media from Paris Sorbonne University. He has also obtained several certificates in marketing, communications, and digital media.

EMPLOYMENT



Human Resources Authority (HRA)

Works closely with the government entities under its umbrella to implement initiatives and projects that fall within its main areas of competence, ensuring the fulfilment of its strategic objectives, priorities and core action plan.



H.E. Hamad Saeed Alshebli (Govt Rep)

Executive Director, Policies & Institutional Development Sector

H.E. Hamad Saeed Alshebli is Executive Director of the Policies & Institutional Development Sector in the Abu Dhabi Human Resources Authority. With 17 years of cumulative experience in strategic human resources, Alshebli is praised for his results-driven and goal-oriented mindset, as well as his forward-thinking approach in creating strategies and solving problems.

He has chaired the Humans Resources Committee at the Human Resources Authority, and has been a member of several other official committees in the Authority as well as in the Department of Community Development.

He graduated with a Master of Human Resources from Abu Dhabi University in 2010, and a bachelor's degree in computer science from Al Ain University of Science & Technology. He has obtained an impressive number of professional certifications, namely, Professional Certification in HR (SPHR), Change Management and Leadership, and Leading for Impact, to mention a few.

HEALTHCARE



Department of Health (DoH)

Regulatory body of the Healthcare Sector in the Emirate of Abu Dhabi which ensures excellence in healthcare by defining the strategy for the health system, monitoring and analysing the health status of the population and the performance of the overall eco-system.



Dr. Rashed Obaid Al Suwaidi (Govt Rep)

Executive Director Healthcare Workforce Sector at Department of Health Abu Dhabi and a Consultant Ophthalmologist - Retinal Surgery at Zayed Military Hospital (ZMH)

Dr. Rashed Obaid Al Suwaidi is Executive Director Healthcare Workforce Sector at Department of Health Abu Dhabi and a Consultant Ophthalmologist at Zayed Military Hospital. Through his work in the Department of Health, he played an integral role in developing the Healthcare Workforce Sector's strategy. In addition, he defined a framework to ensure the existence of a manpower planning strategy in the healthcare sector.

Al Suwaidi is Consultant Ophthalmologist with 15 years of experience in Ophthalmic Surgery, and succeeded in managing many official committees in the Armed Forces. He completed his European board of ophthalmology (2011), Ophthalmologist Germane board in (2011-2005), Fellowship in Vitreoretinal surgery, and Master's in health management in 2021. He's been part of faculty in the postgraduate residency training and is member of the Emirati ophthalmology group.

ENTREPRENEURSHIP AND INVESTMENT



Department of Economic Development (ADDED)

Regulates the business sector in the emirate of Abu Dhabi and leads economic initiatives to achieve a knowledge-based, diversified, and sustainable economy.



Ms. Hala Al Ameri (Govt Rep)

Executive Director, Competitiveness Office of Abu Dhabi, Abu Dhabi Department of Economic Development

Hala Al Ameri is Executive Director of the Competitiveness Office of Abu Dhabi at the Abu Dhabi Department of Economic Development (DED). In her role, Al Ameri leads the team responsible for delivering high-priority strategic projects aimed at enhancing Abu Dhabi's competitiveness environment. Al Ameri led a successful 13-year career in DED, whereby she worked on maintaining continuous alignment of strategic objectives and shared initiatives as she serves as a member of different committees within local and international organizations.

Al Ameri is a member and representative of Abu Dhabi in UAE's Higher Committee for Competitiveness, and a member of the Executive Team for the Global Entrepreneurship Index in the UAE. Al Ameri holds a master's degree in Strategic Security Studies from the National Defence College in Abu Dhabi and an executive master's degree in International Business from Zayed University. she holds certificates from the University of Fribourg and Harvard Kennedy School.

EDUCATION



The Department of Education and Knowledge (ADEK)

To develop the education system in Abu Dhabi, and promote a culture of creativity, sustainability and excellence, with a focus on developing human, social and economic capabilities.



Mr. Sulaiman Al Amiri (Govt Rep)

Customer Experience Office Director, ADEK

Mr. Sulaiman Al Amiri leads the Customer Experience division at ADEK, He leads a large team, and is highly knowledgeable about the experiences of our students as they move throughout the education system and beyond — even internationally. Under his leadership, customer satisfaction rates increased from 65% to 98% in only 18 months. Prior to his current role, he was the Happiness and Communication Manager at Rabdan Academy.

He also worked at the Abu Dhabi Education Council, ADEK's predecessor, from 2012 until 2015. He was a member of the Attraction Committee of SEHA and has experience within the health and telecommunications industries. Sulaiman holds a bachelor's degree in Marketing and Business Administration from California State University. He also has an Executive Diploma in Strategic Management from the Chartered Management Institute.

RESIDENTS REPRESENTATIVES

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Abu Dhabi Residents Office (ADRO)

Responsible for gathering input, pinpointing residents' matters of concern and prioritising them following an assessment, identifying the potential policy amendments that address these matters, and proposing recommended reviews to TRM. ADRO will take action by converting TRM's final recommendations into initiatives, and implement them in collaboration with the relevant government entities.



H.E. Hareb Al Mheiri (Govt Rep)

Executive Director of the Abu Dhabi Residents Office, Abu Dhabi Department of Economic Development

Hareb Al Mheiri is Acting Executive Director of Abu Dhabi Residents Office (ADRO), a division of Abu Dhabi Department of Economic Development. With extensive experience in communications and business development, Al Mheiri oversees ADRO's day-to-day operations and maximises the efficiency of projects by ensuring close cooperation and communication between different sections. Before joining ADDED, he led a successful career at Etihad Airways, with his latest role being Senior Vice President (SVP) of Destination and Leisure Management. He also led the corporate and international affairs as an SVP which includes external and internal corporate communications, international corporate affairs, corporate social responsibility (CSR) and reputation management. He led the corporate affairs team while establishing and strengthening relations with key government entities and regulatory authorities within the UAE and internationally. He holds a master's degree in strategic and security studies from National Defense College in Abu Dhabi and a BA in political science and management from UAE University.

HEALTHCARE



Mohammed B Al Hadad, MD, FRCS (Glasg), FACS

Dr. Mohammed Al Hadad is Consultant Bariatric Surgeon and Head of the Centre of Bariatric and Metabolic Surgery, in Healthpoint Hospital, Abu Dhabi, UAE. Al Hadad is Fellow of the American College of Surgeons, the Royal College of Surgeons in Ireland, and the Royal College of Physicians and Surgeons of Glasgow. He graduated from the School of Medicine, University of Baghdad, and also holds a PhD in clinical epidemiology and biostatistics.

Al Hadad has extensive experience of advanced laparoscopic, bariatric and upper gastrointestinal surgery. He has directed and instructed more than 200 and sat on the advisory board for UAE University's general surgery residency program, and his research on bariatric surgery, endoscopy and trauma management has been published in peer-reviewed journals many times.

EDUCATION



Mariët Westermann - Vice Chancellor, Chief Executive, New York University, Abu Dhabi

Mariët Westermann is Vice Chancellor and Chief Executive of NYU Abu Dhabi. She previously served as Executive Vice President of The Andrew W. Mellon Foundation, and was also the first provost of NYU Abu Dhabi, Director and Professor at NYU's Institute of Fine Arts, Associate Director of Research at the Clark Art Institute, and a faculty member at Rutgers University. Westermann chairs the Scholar Rescue Fund, and serves on the boards of ALIPH, the Educational Testing Service, and Rijksmuseum. As a historian of Netherlandish art, she authored numerous scholarly and museum publications. She earned a BA at Williams College and a PhD at the Institute of Fine Arts.

ARTS, CULTURE AND ENTERTAINMENT



Manuel Rabaté - Director of Louvre Abu Dhabi

Manuel Rabaté has been Director of Louvre Abu Dhabi since 2016, whereby he leads the development of the museum's local, regional and international networks. Rabaté has worked on Louvre Abu Dhabi since its inception, first as CFO, then Secretary General and CEO, and also worked for the Abu Dhabi Department of Culture and Tourism. Previously, he was Deputy Director of Cultural Development of Musée du quai Branly-Jacques Chirac for its opening, and Deputy Director of the auditorium of Musée du Louvre. He has also chaired the think-tank Culture & Management, and taught arts and cultural management courses at Paris-Dauphine University and Sorbonne University Abu Dhabi. He is a graduate of HEC and Sciences Po, where he was President of the Lettres Perçantes Society. He is Knight of France's National Order of Merit and the Order of Arts and Letters.

HOME OWNERSHIP



Greg Fewer - CFO of Aldar

Greg Fewer is Group Chief Financial and Sustainability Officer at Aldar Properties. He is responsible for a broad remit that covers finance, corporate finance, group digital services, treasury, risk management, investor relations and sustainability. Greg also sits on the Boards of Aldar Education, Aldar Investment Properties, Aldar Estates and Aldar Ventures. Prior to joining Aldar in 2011, Mr. Fewer was Deputy Head of Structured Finance & Capital Markets at Mubadala, and an Associate Director at Barclays Investment Bank in London. Mr Fewer holds a Master of Business Administration from London Business School, UK.

ENTREPRENEURSHIP AND INVESTMENT



Linda Fitz-Alan - Registrar and Chief Executive of ADGM Courts

Linda Fitz-Alan joined ADGM Courts as Registrar and Chief Executive in October 2015 where she is responsible for leading the administration and operations of ADGM Courts. Fitz-Alan has significant legal experience, previously serving as CEO and Principal Registrar of the Supreme Court of New South Wales, Australia. She was also partner in two Australian law firms and held a senior legal position with a large commercial insurer, located in New York City, USA. Linda holds a bachelor's degree in Law from the University of Sydney, Australia.

TALENT



Karl Olsson - Co-founder, Careem

Karl Olsson is Co-founder of Careem, a vehicle for hire company and a subsidiary of Uber. Prior to founding Careem, he worked as Engagement Manager for McKinsey & Company, whereby he has served clients on strategy, growth and business building in High Tech and IT/Telecom sectors across the Middle East, Europe and USA. He currently serves as a board member of the Abu Dhabi Chamber of Commerce & Industry. Olsson has a Master of Science in Computer Engineering with Technology Management from Lund University, Sweden. He's been living in Abu Dhabi since 2010 and his aspiration is to help the emirate become the first destination for global talents to live and work, and he hopes to be part of the next 50 years of Abu Dhabi and the UAE.

COMMUNITY



Sharad Bhandari - Managing Partner, ARDENT

Sharad Bhandari is Managing Partner at ARDENT. He is a finance professional who has accumulated 35 years of experience with the Big 4 and Ardent in the UAE and UK. Bhdandari assumed roles such as Head of Transactions and Restructuring Practice as well as Head of Markets for a Big Four in the lower Gulf. He also led and managed numerous private and public sector advisory and certification engagements in different industries.

Bhandari is Vice Chairman of the Abu Dhabi Indian Business Group, an advisory board member of Abu Dhabi University, and sits on the advisory boards of various schools in Abu Dhabi. He is also a member of The Institute of Chartered Accountants of India, and has a Bachelor of Commerce from Jodhpur University, India.



